



Return form

Dear customer,
thank you kindly for your order.

If you like to return one or several goods, please read below:

- Please exercise your right to withdraw within 14 days after delivery.
- Only unused, originally packaged, and undamaged goods can be fully refunded.
- If you have received the shipment damaged or incomplete, please keep the shipping carton, document the damage, and contact us immediately.
- **Please note:** Wallpapers and borders must be in their original packaging for us to provide a full refund.
- **Important:** Please return lamps, posters or stickers in an outer carton and do not stick the return label on the item's original packaging.
- Cut goods, samples and personalized items are non-returnable.
- **For international returns please declare the parcel accordingly to avoid any custom charges.**

All refunds will be made as per the original method of payment.

Please note: If you paid in advance, please be sure to provide your bank details below, otherwise we cannot reimburse you.

Account holder: _____

IBAN: _____ BIC/SWIFT-Code: _____

Order number: _____

Item:	Code:	Item:	Code:

Return Codes:

1. Doesn't suit me
3. Wrong goods received
5. Not as advertised

2. Selection order
4. Arrived late
6. Damaged

In case of damage:

- ☐ Replacement
☐ Refund

7. Other, please specify: _____

Return address: Dinki Balloon c/o Fantasyroom
Spedition Reissner
Gewerbestr. 8
79539 Loerrach
Germany